

# ACCESSIBILITY FOR PEOPLE OF DETERMINATION AT DWTC

## THE VENUE

Dubai World Trade Centre is committed to supporting People of Determination and ensuring the venue is accessible. For any information or to find the nearest accessible entrance for the event you are attending, please download our Accessibility Map or contact our Customer Care team on our:

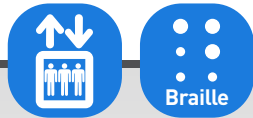
- Toll Free Number 800DWTC (3982)
- Twitter @DWTC CARE
- Email: [care@dwtc.com](mailto:care@dwtc.com)

## WHEELCHAIRS

Wheelchairs are available free of charge from three of our Information Desks, located at the Convention Gate, the Exhibition Gate and Hall 1, as well as from the Emergency Medical Services station located next to Hall 5. Please note however, that we are unable to offer pre-booking. A form of ID (such as a driving license or Emirates ID) will be required upon collection. Please feel free to contact the Customer Care team for any queries about our wheelchair service.



All public entrances allow for access by wheelchair via low gradient ramps and an automatic door. Once inside the venue, all floors are leveled, offering unobstructed access.



Elevator control panels are located at a height easily accessible to wheelchair users. Along with Braille buttons, all lifts have an announcement service for each floor, as well as an intercom facility activated by an alarm button. Every area of the venue is accessible by one of our elevators.

Pictographic signs and accessibility maps have been placed throughout the venue for easy reference and way finding.

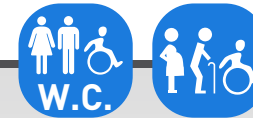


Self-service equipment, such as Automated Cash Machines are located at both Emirates NBD branches by Concourse 1 and Concourse 2 at levels suitable to wheelchair users.

One of the Emirates NBD branches are accessibility friendly to most People of Determination, including the visually impaired.

Our Event Plus Shop also has a specific counter accessible to wheelchair users.

All our information desk counters are accessible to wheelchair users.



There are over 75 toilets for guests with limited mobility located throughout the venue. They are located near the entrances of most of our halls, inside the halls and next to some of our meeting rooms on Level G, Level 1 and Level 2.

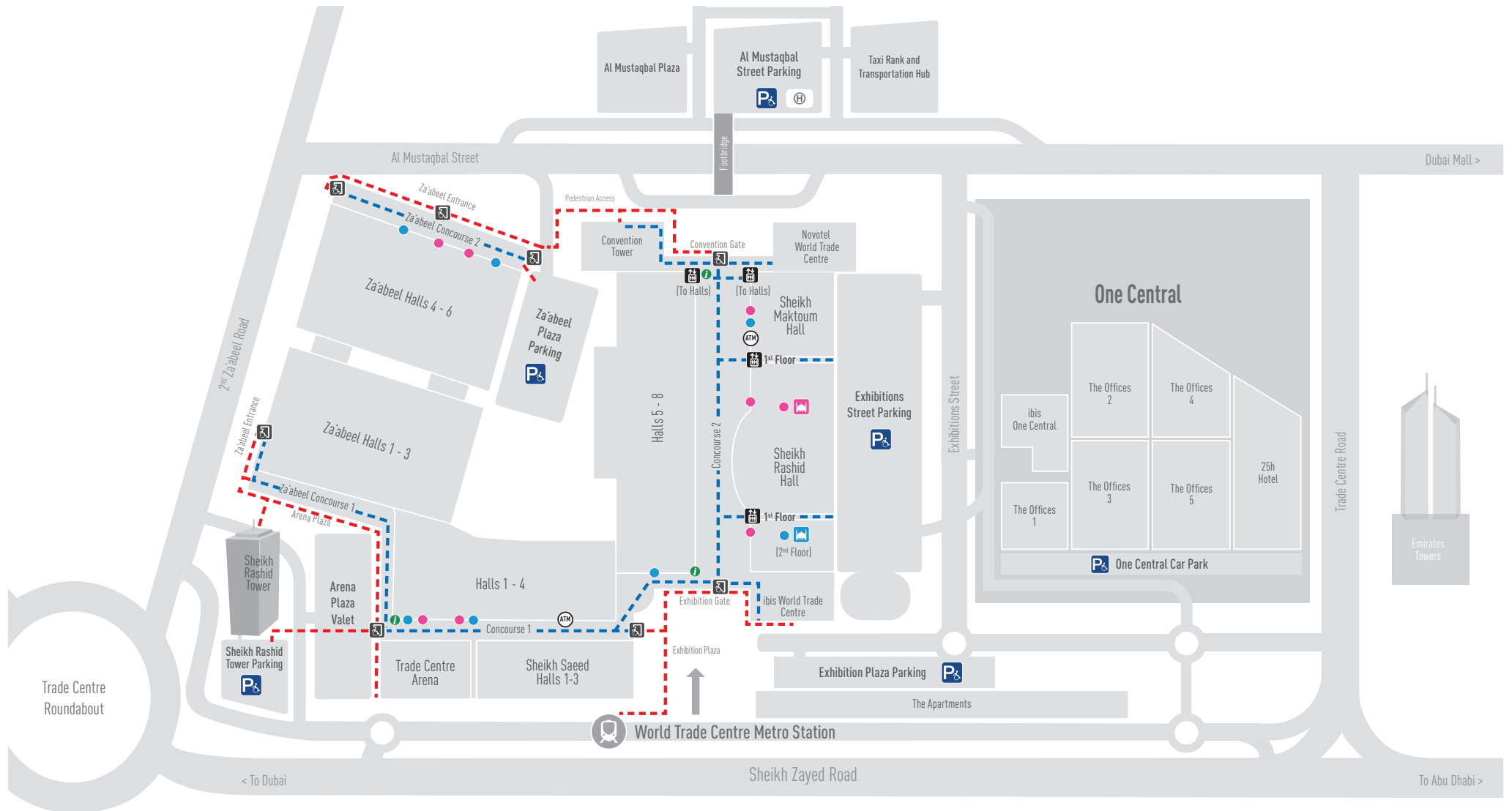
Designated seating is also available throughout the venue.



The Dubai World Trade Centre Customer Care team have completed the People of Determination awareness training to provide practical guidance to those with intellectual disabilities, limited mobility and speech, hearing or visual impairments.

Should you require assistance ahead of your visit, please contact us via our customer support channels mentioned above.

# ACCESSIBILITY FOR PEOPLE OF DETERMINATION AT DWTC



- Entrance/Exit
- Information Desk
- Outdoor Accessibility Route
- Indoor Accessibility Route
- Elevator
- Accessibility Washrooms (Men)
- Accessibility Washrooms (Ladies)
- Prayer Room (Men)
- Prayer Room (Ladies)
- Accessibility Parking
- Accessibility ATM